

Delivery Capabilities Overview

A capability list is not the same thing as an approved service plan.

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Core final-mile capability

SXP is being built to support professional final-mile transportation, scheduled and appointment-oriented delivery requirements, customer-facing coordination, and qualified capacity aligned with the approved work.

Elevated service

Where operating fit supports it, approved service plans may include elevated handling such as inside delivery, room-of-choice placement, property protection, approved setup or assembly support, packaging handling, liftgate requirements, and other specifically reviewed service elements.

White-glove boundary

White-glove is an elevated service level within the SXP infrastructure, not a separate company identity. The label does not automatically define the service. The exact handling, personnel, equipment, placement, setup, completion, and boundary requirements must be defined before execution.

Approved Service Plan

When a relationship moves forward, the approved service plan can define the service scope, delivery profile, capacity needs, customer-experience expectations, scheduling and communication procedures, handling requirements, exception procedures, completion requirements, responsibilities, and exclusions. Changes are reviewed before becoming part of the plan.

SXP doesn't manufacture prices before understanding the work.

This resource is informational. It is not a quote, service acceptance, capacity commitment, contract, or pricing obligation. Specific service commitments are defined through approved scope and written commercial confirmation.